

To: Whom It May Concern

From: Matt Harmeson

Subject: Quality Services Group

Date: 12/22/08

Quality is a great company to work with. Quality's roof asset management program is outstanding. Our facility has approximately fifty different roof sections between two separate plant locations. Quality Services inspects each section twice a year and provides roof assessment and recommendations for each individual roof section. The detailed, professional roof inspections that were provided enabled us to accurately determine the appropriate direction to take regarding our facility. In addition, Quality has completed several large re-roofing projects (approximately 200,000 square feet), major repairs and leak service in a dedicated and professional manner.

Matt Harmeson

Project Engineer

RR Donnelley