



February 25, 2009

To Whom It May Concern:

Recently, Quality Services Group of Indianapolis completed two large industrial re-roofing projects. The communication throughout the projects was outstanding. Any issues or concerns were quickly and efficiently resolved. Quality Services worked closely with our roof management consulting firm to not only complete work on time, but also adhere to their strict standards for quality and assurance. Each project was reviewed on-site daily by our consultant to track progress and issues. Minor issues were resolved quickly and professionally. Each project was completed with a high degree of excellence.

Sincerely,

A handwritten signature in black ink that reads "Karl Cargal". The signature is written in a cursive, flowing style.

Karl Cargal  
Operations Manager  
Duke Realty Corporation